

This document outlines the various headset options for Wave's Hosted Voice solution.

Wave Hosted Voice phones can be used with a variety of wired and wireless headsets. Wave does not currently sell headsets, but we have reviewed a number of them from different manufacturers and have the following recommendations:

For Cisco 504G, Cisco 509G, and Polycom VVX 300/310/400/410

The above phones can use both wired and wireless headsets, but they each require headsets that use a connection to the RJ9 handset connector on the phone. The below headsets come with a Y connector that allows either the handset or the headset to be used. This type of connection allows for either wired headsets to be directly plugged into the Y connector or wireless headsets that connect through a base station that is plugged into the Y connector.

Wired Headsets

- ▶ Plantronics EncorePro series

Wireless Headsets

- ▶ Plantronics CS500 Series
- ▶ Plantronics Savi Series

For Polycom VVX 500/600, Cisco 525G2, Wave Desktop Clients

For the above phones/clients, there a variety of headset options that are available. We recommend the brands below, but you will want to make a specific selection based on your budget and the functionality you are seeking.

The above phones/clients support USB headsets that connect to the phone or computer's USB port. There are a wide array of headsets available in the market. We recommend brands Logitech and Plantronics headsets.

With the exception of Polycom VVX 500, the above phones also support Bluetooth connectivity. We recommend Bluetooth headsets from Plantronics and Jabra. To support Bluetooth connectivity with the Wave Desktop Client, the client must be installed on a Bluetooth enabled PC or Laptop.