

This note describes the types of the clients and portals for Wave Hosted Voice and where to find them.

In addition to supporting a variety of desktop telephones, Wave Business supports two distinct soft clients and a web portal.

Desktop Unified Communications Client

The Desktop Unified Communications Client provides a Hosted Voice Premium Seat user with all the functionality of their desktop phone, but on their computer:

- Placing and receiving calls
- Address book with Microsoft Outlook integration
- Call transfer/forwarding
- 3 way calling
- Call recording

In addition, this client supports advanced Unified Communications features, including:

- Online presence/status of other Hosted Voice users in your organization
- Chat messaging between other Hosted Voice users in your organization
- SMS/text messaging between any SMS-enabled device anywhere, including mobile phones of users not in your organization

The Desktop Unified Communications client can be downloaded from the Hosted Voice User Portal at: <https://www.mywavephone.com/> and then selecting the Apps option.

Mobile Communications Client / Wave Cloud Phone

The Wave Mobile Communications Client gives IOS and Android users full access to the Wave Hosted Voice system from their mobile device. In addition to the same functionality provided with the Desktop Unified Communications Client functions (described above), the mobile client lets all outbound activity, including phone calls and SMS messages, to appear like they are coming from a user's desktop phone number.

The Mobile Communications Client can also be downloaded from the Hosted Voice User Portal at: <https://www.mywavephone.com/> and then selecting the Apps option.

Both clients can also be downloaded directly from the Apple App store or Google Play by searching for "Wave Cloud Phone" and then installing.

Hosted Voice Web Portal

The Wave Hosted Voice Web Portal allows users to manage most aspects of their Hosted Voice experience, including:

- View call history
- Set online status
- Play and manage voicemails
- Manage contacts
- Manage inbound calls through the use of call rules
- Manage account settings

The Hosted Voice Web Portal is located at <https://www.mywavephone.com/>.